



Introducing, a Concierge Advocacy that

PUTS MEMBERS FIRST

TouchCare is the premier health advocacy service.

Simply put, we help our members make better-informed decisions - saving them time, money, and worry.

Health insurance is confusing, and everyone has a horror story. Our service provides every member with a personal assistant whose job it is to make their lives easier and save them money.

We organize the entire benefits landscape. Administratively. Logistically. Financially. We work on behalf of our members, so they can focus on things that matter in their lives, rather than fighting with carriers, coordinating with providers, remaining on hold, dealing with billing mistakes, etc.

“

I have never had such a simple, straightforward experience with anything in healthcare... Just feels good knowing someone has my back. Thanks again!"

- TouchCare Member

How Healthcare Should Be

A New Kind of Advocacy.

TouchCare is the premier health advocacy service. Simply put, we help your employees make better-informed decisions - saving them time, money, and worry.

OUR SERVICES

ADVOCACY



Claims Adjudication

TouchCare has specially trained billing experts who review and negotiate bills on behalf of our members. Often, we're able to save members thousands of dollars.



Appointment Scheduling + Reminders

TouchCare takes our thoughtful referrals a step further. TouchCare Health Assistants handle appointment scheduling and appointment reminders for our members.



Provider / Facility Reviews

We assess every provider based on a proprietary set of criteria. TouchCare Health Assistants carefully match based on location, cost, speciality type, and gender preference.



Records Transfer

We know coordinating care can be difficult - particularly for members with chronic conditions. TouchCare can handle records transfers between PCPs and specialists to ensure consistency in treatment.

EMPLOYEE EDUCATION



Open Enrollment Support

TouchCare partners with your HR team, handling all OE related questions. We also give you marketing materials to support OE.



Core Benefit Support

TouchCare learns the ins and outs of your company's major medical, dental, and vision plans. We take all benefits questions off your HR's plate.



Plan Selection 1:1s

TouchCare can set up 15 min consultations with your employees, to help them select the best plan for their individual needs.



Ancillary Benefit Support

From FSAs to HSAs, to telemedicine to STD/LTD, TouchCare helps your employees navigate every aspect of their benefits package.

UNIQUE SERVICES



"Wellness Wednesday" Webinars

TouchCare's industry-leading engagement comes from engaging our members throughout the entire year. One tool in our engagement strategy is our weekly Webinars focused on wellness.



Provider Assessment

TouchCare takes our thoughtful referrals a step further. Our HAs research medical providers thoroughly and give our members a concise comparison in a side-by-side assessment.



Cost Comparison

When a member is anticipating a surgery or a procedure, our experts research 3 different facilities and present this information in a clear, easy-to-read report. All estimates come with a "money back" guarantee.



Individual Benefit Refreshers

For members confused about their benefits or preparing for a life event like a surgery or pregnancy, TouchCare sets up 15 min individual consultations to walk members through their benefits and answer specific questions.

DATA & INSIGHT



Quarterly Impact Reports

TouchCare gives our clients insight into not only how their employees are using the platform, but also how TouchCare is able to save them time and money.



Dedicated Client Relationship Manager

TouchCare knows that the best way to deliver results is with a dedicated person who is laser-focused on your employees. We're a benefit your employees need - and one they'll actually use.